

INDUSTRY RESTRICTION LEVELS

Healthcare (Allied Health and other primary health services)

INDUSTRY SPECIFIC REQUIREMENTS	ACTIONS ACROSS ALL LEVELS	CLOSED	HEAVILY RESTRICTED First Step	RESTRICTED Second Step, Third Step	OPEN WITH A COVIDSAFE PLAN
<p>ENSURE PHYSICAL DISTANCING</p>	<ul style="list-style-type: none"> Staff and customers should maintain a distance of 1.5m at all times where practical COVIDSafe Plan in place Displaying signs to show patron limits at the entrance of enclosed areas where limits apply Density quotient applied to shared spaces (e.g. workspace, tearooms) and publicly accessible places Use floor markings and physical barriers in high traffic areas to provide minimum physical distancing guides Minimise the build-up of people waiting to enter and exit the workplace Provide training to staff on physical distancing expectations while working and socialising (including during lunch breaks) Avoid carpooling where possible (unless with members of your household) Promote contactless payments such as 'tap and go' and other electronic payment processes instead of cash Encourage all tea rooms, break spaces to be outside 	<p>N/A</p>	<p>Restricted Services with COVIDSafe Plan in place:</p> <ul style="list-style-type: none"> All AHPRA-registered health workers - and in addition, social work, speech pathology, dietetics, audiology, providing services that prevent a significant change/deterioration in functional independence necessitating escalation of care (e.g. a requirement for specialist input/review, an increase in care needs and/or alternate accommodation, avoiding a hospital admission or emergency department presentation) Any other health worker providing services required under a Chronic Disease Management Plan, a care plan endorsed by NDIS (including self-managed plans), TAC, Workcover or DVA - if care is required to prevent a significant change/deterioration in functional independence necessitating escalation of care (e.g. a requirement for specialist input/review, an increase in care needs and/or alternate accommodation, avoiding a hospital admission or emergency department presentation). 	<p>RRESTRICTED (Second Step):</p> <ul style="list-style-type: none"> Telehealth services must take preference as the first option for care delivery and be provided where and as appropriate. All AHPRA-registered health workers - and in addition, social work, speech pathology, dietetics, audiology, exercise physiology, orthotists, orthoptists, art therapists, music therapists. and prosthetists may provide face to face services for routine and preventative care., noting that telehealth remains preferred and indoor classes are not allowed Any other health worker providing services required under a Chronic Disease Management Plan, a care plan endorsed by NDIS (including self-managed plans), TAC, Workcover or DVA - if care is required to prevent a significant change/deterioration in functional independence necessitating escalation of care (e.g. an increase in frequency of treatment needed, an increased need for prescription medication due to a significant increase in pain, requirement for specialist input or review, an increase in care needs, and/or a substantial increase to anticipated recovery time associated with a delay in receiving services). No group classes / services to be provided (face-to-face) unless the session can be conducted safely outdoors (maximum 2 people plus health worker). Indoor pools permitted to open for one-on-one hydrotherapy sessions with health professionals where clinically indicated, subject to the lessor of 10 people (five health professionals and five clients) or density quotient <p>RESTRICTED (Third and Last Step):</p> <ul style="list-style-type: none"> Telehealth services should be preferred as the first option for care delivery and provided where and as appropriate. 	<ul style="list-style-type: none"> Open with a COVIDSafe Plan and record-keeping requirements.

WEAR A MASK	<ul style="list-style-type: none"> • Staff to wear face masks at stages where public face masks are required • Where practical, workplaces should provide training/guidance on how to use personal protective equipment (PPE) • Install screens or barriers where appropriate
PRACTISE GOOD HYGIENE	<ul style="list-style-type: none"> • Frequent cleaning and disinfection of shared spaces, frequently touched surfaces (at least twice a day) and publicly accessible areas • Make soap and hand sanitiser available for all staff and customers throughout the workplace • Where practical replace high-touch communal items with alternatives • Display a cleaning log in shared spaces
KEEP RECORDS AND ACT QUICKLY IF STAFF BECOME UNWELL	<ul style="list-style-type: none"> • Support staff to get tested and stay home even if they only have mild symptoms • Have a risk assessment process for when three or more workers are suspected to have coronavirus (COVID-19) at a single work site within a five-day period • Have a plan to manage cases, notify others, including DHHS and WorkSafe, and potentially close down if there are confirmed cases of coronavirus (COVID-19) in the workplace • Keep records all people who enter the workplace for contact tracing • Wellness declarations for each staff member commencing shift • Workplaces are encouraged to undertake symptom screening at commencement of each shift
AVOID INTERACTIONS IN ENCLOSED SPACES	<ul style="list-style-type: none"> • Reduce the amount of time staff are spending in enclosed spaces • Move as much activity as possible outside, including serving customers, meetings, kitchens, tearooms and lunchbreaks • Enhance airflow by opening windows and door and optimising fresh air flow in air conditioning systems
CREATE WORKFORCE BUBBLES	<ul style="list-style-type: none"> • Keep the same staff rostered on the same shifts and in the same areas within a site, where practical • Avoid overlap in shift changes where possible • Minimise number of staff members working across a business' other premises where practical • Maintain records of staff members working across multiple sites

- Recommencement of most services with COVIDSafe Plan in place (with the exception of group classes as below).

Third step only:

- No group classes / services to be provided (face-to-face) unless the session can be conducted safely outdoors (maximum 2 people plus health worker).

Last step only:

- Commencement of any group therapy sessions where physical distancing and density quotients can be followed.

- **Ensure the proper use of masks in the workplace**
- Additional PPE where required
- Ensure adequate PPE training and supply

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- **Auditing of cleaning schedules**

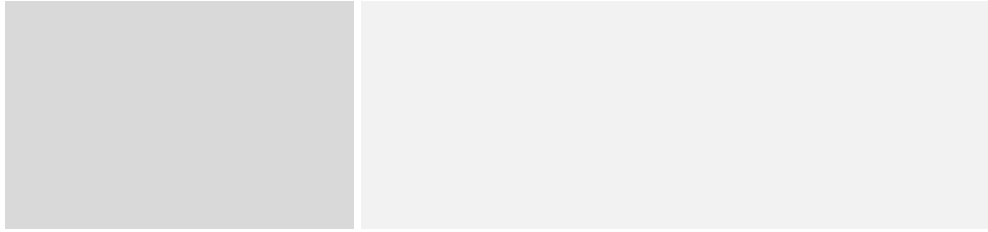
- **Auditing of cleaning schedules**

- Ask staff to declare in writing or electronically before each shift that are free of symptoms, have not been in contact with a confirmed case and have not been directed to isolate

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- Limit number of staff members working across other work sites

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Bold – mandatory under public health direction*

Not bold – recommended but not mandated

*Subject to final development of directions by Chief Health Officer